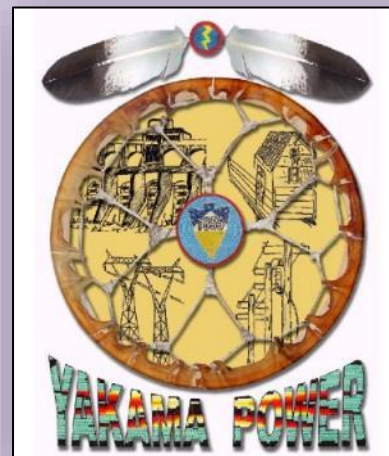


General Council and Consumer Report for FY 2020



**Yakama Power crew
installs the
replacement
substation
transformer for the
one destroyed by
lightning in August
of 2019.**



Mission Statement

**To provide affordable and reliable electric energy
that will enhance the quality of life for its
customers and provide a stable, safe, and
competitive work environment for its employees.**

From the General Manager

I just want to start out with, "What a year this has been!". I think most folks would like a reprieve from this global nightmare, and a return to some kind of normalcy. Businesses are in the same boat; we miss our customers. With COVID-19 restrictions we had to shutter our lobby for both customer and employee protection. With mandates from governmental bodies, we limited shutoffs, working with our customers to keep them current. Throw a building fire into the mix, and you have the most difficult year in which Yakama Power staff has had to face yet. But rest assured, our motto is "Nothing Stops YP!".



We expect to rebuild at the same site, but with better access for our customers including a payment dropbox, and drive thru window options. Lets all hope that next year is better than this year. On behalf of the Board of Directors, Staff, and myself, we **Thank you** for being our customer.

FY 2020 Budget

(As approved by Tribal Council SEP 2019)

Gross Revenues from Utility	\$ 13,959,415
COST of obtaining power	\$ 8,910,037
COST of Operations	\$ 4,883,048
	\$ 166,330

Employment Numbers FY 2020

Total Employees - 29
Yakama Preference – 19
Native Preference - 6
Other - 4

YAKAMA POWER

Office Hours:

Monday through Friday 8:00 a.m. – 5:00 p.m.

Payment Window

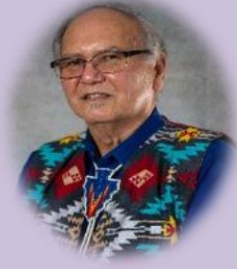
Monday through Friday 8:30 a.m. – 4:30 p.m.

ONLINE Payments can be made 24 hours a day at
www.yakamapower.com

Managers:

Ray Wiseman	General Manager
Sandy Strong	Customer Service Manager
Chad Begay	Engineering
Wayne West	Controller
LeRoy Adams Jr.	Support Services / Fiber
Jerry Martin	Operations and Construction

Meet the Board of Directors FY2020



Delano Saluskin
Chairman of the Board



Dana Miller
Vice Chairman of the Board



Athena Sanchey- Yallup
Secretary of the Board



Terry Heemsah Sr.
Member



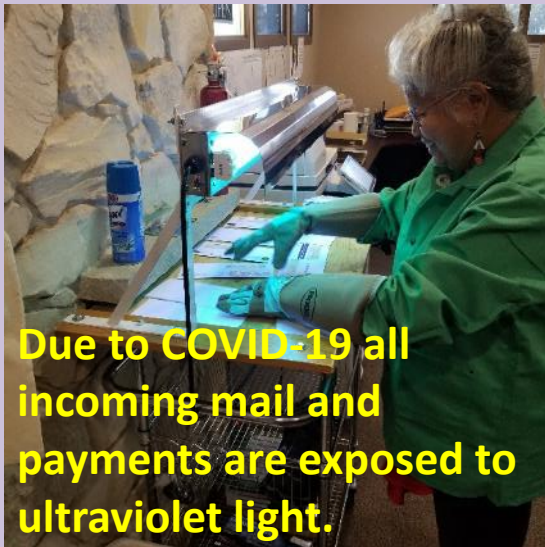
Virgil Lewis Sr.
Member



Gene Sutterlict Sr.
Member



Charlene Tillequots
Member



Due to COVID-19 all incoming mail and payments are exposed to ultraviolet light.

Yakama Power provides free online payment options.



Don't pay third party fees!

Go to <https://www.yakamapower.com>



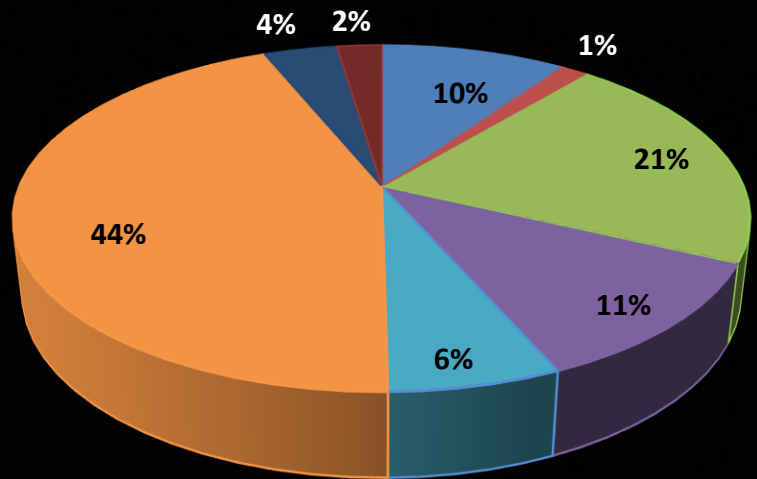
Customer Service Department

Fiscal Year	2020	2019	2018
Walk-in Transactions	3278	6466	5744
Drop box at YNCE	822	0	0
Phone -in Transactions	4227	2492	2622
Mail Transactions	4946	5351	4826
Web based Transactions	2290	1910	1678
Direct Deposit	119	114	121
Total Transactions	15682	16333	14991
Disconnects	248	592	557
Reconnects	241	567	532

We keep the lights on!

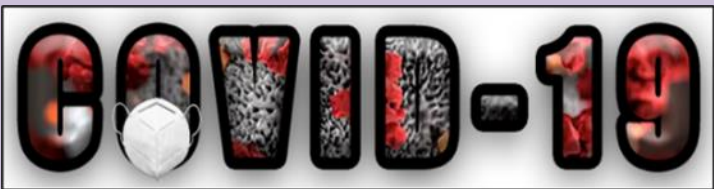
Year	Total Outage Minutes	Major Events	Major Event Minutes	Reliability
2019	1,696,873	7	1,145,852	99.884%
2020	482,427	3	259,612	99.967%

What Caused My Outage



We responded to 134 outages this year, compared to 141 outages last year.





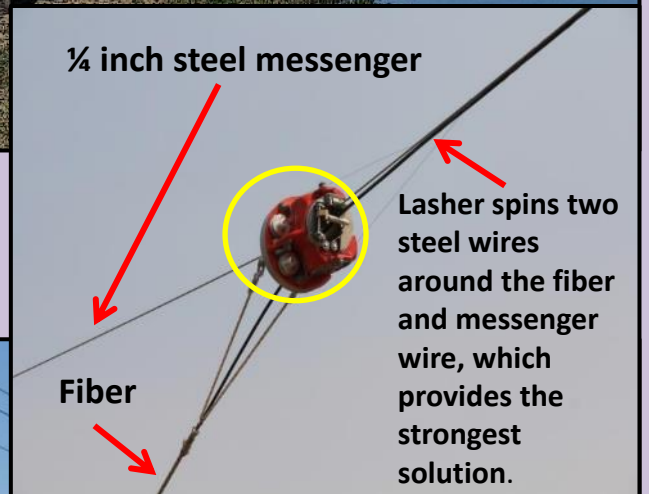
Yakama Power was able to work with our Vendors to use Bonneville Power Administration (BPA) Conservation funds to provide over 5000 masks and 75 gallons of hand sanitizer mailed directly to our customers. The cost of the kits and delivery was \$91,000.00 and was completely covered by BPA.





The line crew pulling the fiber lasher at Satus Point allowing us to expand into the Satus area, and eventually connecting to Mabton.

Yakama Power staff installed 12 miles of new fiber optic cables this year.



The line crew pulling the fiber lasher across Toppenish Creek by boat.





Fiber being installed to provide a redundant route from White Swan, along Marion Drain, to Toppenish.



Joey Casady and Kayonnie Badonie cut and splice our fiber optic cables from our damaged building to our temporary offices allowing us to be back online within hours.

YAKAMA POWER FY2020



Yakama Power responded to several auto accident and farm equipment pole strikes. We also had a fire that destroyed some poles and equipment on Ahtanum Ridge and the Satus area.



CONSTRUCTION HIGHLIGHTS



Apprentices build transformer banks for new irrigation services.



They gain valuable hours toward their apprenticeships, even when construction is slowed due to weather.



The final payment was made to Benton REA, and all remaining equipment was transferred to Yakama Power including the spare substation transformers.





**Roy Watlamet graduates from the Lineman Apprenticeship,
and receives his plaque in front of the Yakama Nation Tribal
Council and Family.**

Others in Training:

**Christian Clark – Apprentice Lineman
Guy Sanchey – Apprentice Lineman
Christopher Edin – Apprentice Lineman
Adam Lawson – Apprentice Lineman
Garrett Ambrose – Apprentice Meterman
Kayonnie Badonie – Heritage University
Computer Science**

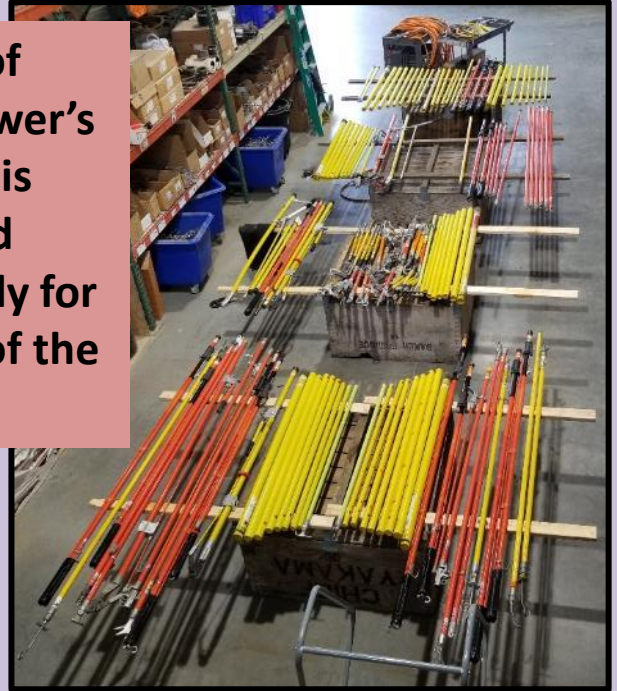


Safety & Testing



(Above) A fuse blows on a bad transformer.

(Right) All of Yakama Power's equipment is cleaned and tested yearly for the safety of the crew.



STAY AWAY FROM DOWNED POWER LINES THEY ARE DEADLY



(Left) A live wire has become detached and is wrapped around the base of the pole. It continues to burn the pole until its disconnected.



(Below) The ground is super heated and turns the soil to glass (Left).



Yakama Power loses its office space



On Saturday, September 12th at 2:30 pm, the Yakama Power main office caught fire from an undetermined cause. Although this was a setback, it is having minimal impacts in our ability to serve our customers. Yakama Power staff were on site Sunday recovering documents and other essential information from our fire proof cabinets. Staff had fiber rerouted, temporary desks set up, phones activated, and computers and printers ready to go for Monday at 8:00 am.



- No Customer electronic data was lost.
- No Meter data was lost.
- Camera data was recovered to show fire didn't start in the building offices.
- We were able to show that Yakama Power can recover quickly to address adverse situations.
- Yakama Power's building was covered by insurance.